## Helping Students to THINK Like a Nurse in the Clinical Setting

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# Clarke, S.P. & Aiken, L.H. (2003). Failure to rescue. American Journal of Nursing Failure to RESCUE

 Nurses' inability to recognize or manage complications that result in a preventable death
 EARLY signs of distress are not recognized or acted upon



Successful rescue requires:
 Surveillance: EARLY recognition
 Safe staffing
 Take action: Bring skilled care providers quickly to bedside

## How do you Define ...

RADICAL □Very different from the usual or traditional: extreme □Favoring extreme changes in existing views, practices, or institutions

## TRANSFORMATION

Complete or <u>major change in</u> someone's or something's appearance, form □Synonyms: ✓ changeover, metamorphosis

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## Three Paradigm Shifts 1. Teach for salience, situated cognition

- CONTEXTUALIZE CONTENT!
   What clinical data is MOST important
   Need rich knowledge base to make connection

# 2. Integrate classroom & clinical teaching

Decreases current fragmentation

#### 3. Emphasize clinical reasoning

- Reason as situation changes
- □ Situated learning to bedside



## The 4 C's of Clinical Education

- Caring & Compassion
- ▶Critical Thinking
- ►Clinical Reasoning
- **C**orrect Clinical Judgment

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### Caring Defined

"The essence of caring as a nurse is that you recognize the value and worth of those you care for and that the patient and their experience matter to you"





## Why Care?

Does caring make you a better nurse?



Benefits of caring:
 Increased vigilance
 Improved disposition to CT
 Improved patient outcomes
 Benefits to the nurse

#### Pai, H., Eng, C., & Ko, H. (2013). Effect of caring behavior on disposition toward critical thinking of nursing students, Journal of Professional Nursing Caring & Critical Thinking

≻Assumption

 Emotions essential to how data interpreted
 Caring results in engagement/ fully informed understanding of current scenario

≻Findings

□P<.001 between caring & disposition to CT □CT can be predicted by caring behaviors

#### ≻Recommendations

"Nursing education should emphasize a curriculum related to caring behavior to improve the disposition of CT in nursing students."

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#### Two Questions to Ask Every Clinical...

1. What is the patient likely experiencing/feeling right now in this situation?



2. What can you do to engage yourself with this patient's experience, and show that they matter to you as a person?

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### Professionalism Defined...

ANA Code of Ethics
 Compassion
 Caring
 Respect



"The nurse maintains compassionate and caring relationships with colleagues and others with a commitment to the fair treatment of individuals, to integrity-preserving compromise, and to resolving conflict"

#### Professional Mission Statement

Vision to be the best
What is your motivation to serve?
What do you want to accomplish?
What is your over-riding goal?
What values will you embody?
✓Engage your heart, soul, & passion
✓Take responsibility to realize it!

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### TRANSFORM the Educator

>7 habits of highly effective educators

Know thyself
 Novice to expert
 Identify clinical weaknesses make strength
 Identify educator weaknesses make strength

Know your students
Novice to expert

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# Nehring (1990). Clinical Teacher Effectiveness..., Journal of Advanced Nursing Top 7 Qualities of Clinical Faculty

- 1. Excellent role model
- 2. Enjoys nursing & teaching
- 3. Well prepared
- 4. Clinically excellent
- 5. Approachable
- 6. Encourages mutual respect
- 7. Provides support & encouragement

#### Benner: Novice to Expert (1982) ≻Novice Advanced beginner □Sees exceptions to □Concrete learners □No experience-no prior concrete textbook data context □Clinical experience allows to see prior □ALL clinical data patterns of relevant relevant recognition Identifies CERTAIN clinical data as relevant □<u>Unable to readily</u> recognize priorities KeithRN.com

### TRANSFORM the Clinical

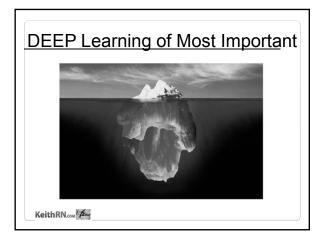
- Decrease TMI clinical paperwork Emphasis on written care plans
- DEEP learning of MOST important!
  Connect classroom & clinical learning
- Develop/emphasize THINKING over tasks
   Clinical reasoning...correct judgment
   Facilitate connections/relationships

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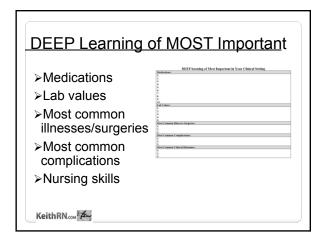
## Essence of Critical Thinking

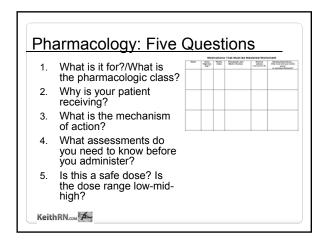
Critical thinking is a commitment to think:
 Clearly
 Precisely
 Accurately
 Act on what you know about a situation













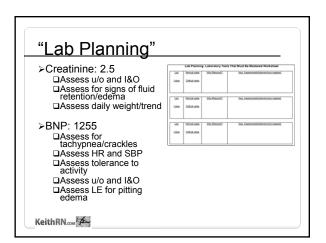
### ALWAYS Relevant Labs

Basic Metabolic Panel (BMP)
 Sodium
 Potassium
 Creatinine/GFR
 Magnesium



Complete Blood Count (CBC)
 Hemoglobin
 Glucose
 WBC
 Neutrophil %

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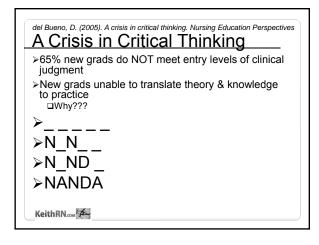


### The Primacy of Pathophysiology

- RELATIONSHIP between medications ordered and patho of primary problem Mechanism of action
- RELATIONSHIP between relevant clinical data and patho of primary problem □Assessment data □RELEVANT labs
- 3. RELATIONSHIP between patho of primary medical problem and nursing priority







## Five Reasons

- 1. Does not reflect how a nurse thinks in practice
- 2. Does not identify the nursing priority when rescue is needed



- 3. Contributes to "failure to rescue" w/change in status
- 4. Not on the NCLEX
- 5. Not used in most electronic medical records nursing care plans

## The Solution...NANDA Lite!

- Acknowledge weakness & strengths
- Relevant statements
- Situate at fundamental
- De-emphasize second level



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## Clinical Reasoning Defined

- THINK IN ACTION and REASON as a situation CHANGES over time
- Capture and UNDERSTAND significance of clinical TRENDS
- Filter clinical data to recognize what is MOST and least important (RELEVANT)
- Grasp the essence of current clinical situation
- >IDENTIFY if actual problem is present

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### Components of Clinical Reasoning

- >What is my PRIORITY?>Rationale for EVERYTHING!
- >What is RELEVANT?
- ≻TREND to RESCUE

#### Clinical Reasoning Template: Pre-Care

1. What is the **primary problem** and what is the underlying cause/pathophysiology of this problem?

2. What clinical <u>data</u> from the chart is <u>RELEVANT</u> and needs to be <u>trended</u> because it is clinically significant?

3. What <u>nursing priority</u> captures the "essence" of your patient's current status and will guide your plan of care?

4. What <u>nursing interventions</u> will you initiate based on this priority and what are the desired outcomes?

5. What <u>body system(s)</u> will you focus on based on your patient's primary problem or nursing care priority?

6. What is the <u>worst possible/most likely complication(s</u>) to anticipate based on the primary problem?

7. What nursing assessments will *identify this complication* EARLY if it develops?

8. What nursing interventions will you initiate if this complication develops?

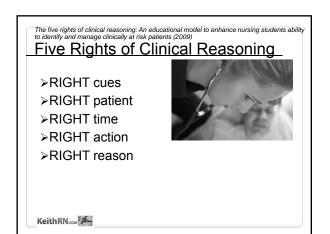
#### Clinical Reasoning Questions Providing Care

9. What clinical assessment **<u>data</u>** did you just collect that is **<u>RELEVANT</u>** and needs to be <u>**TRENDED**</u> because it is clinically significant to detect a change in status?

10. Does your **<u>nursing prior</u>ity** or plan of care need to be **modified** in any way after assessing your patient?

11. After reviewing the primary care provider's note, what is the **rationale for any new orders** or changes made?

12. What <u>educational priorities</u> have you identified and how will you address them?



#### Thinking like a Nurse-Research Based Model of Clinical Judgment in Nursing, Tanner (2006) Clinical Judgment

- 1. NOTICE a potential problem
- 2. INTERPRET meanings □Applied pathophysiology □Knowledge of patient/patterns □Engagement required by nurse
- 3. RESPOND correctly
- 4. REFLECT □In action...on action (error/missed sx)

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#### Fostering Clinical Reasoning in Nursing Students. American Journal of Nursing (2015) Reflection-IN-Action

Student reflects on specific situation that required a clinical judgment

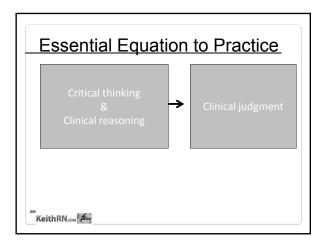
- □Interpret/evaluate patient response
  - ✓ What did you learn?
  - ✓ What would you do differently?
     ✓ How could learning be applied next time in clinical?

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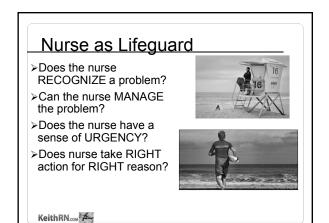
#### **Reflection-ON-Action**

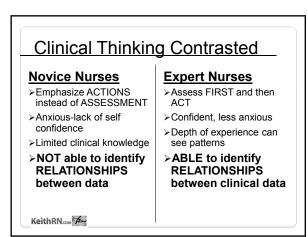
Reflective writing

- ✓ Description of situation
- ✓ Feelings that were provoked
- ✓Evaluation situation
- Describe pos/negs
- ✓Analysis
  - > Have you seen this before
  - > What did you base judgment/action on?
- ✓Conclusion
- > Could you have done anything differently?
- ✓Action plan
  - > What will you do differently?
- > Additional knowledge/training needed?









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### Patient Care is a Puzzle

Multiple "puzzle" pieces of clinical data

>In order to put "puzzle



together... Identify RELEVANT data Requires DEEP understanding of applied sciences

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### Identifying Clinical Relationships

- RELATIONSHIP-what current medications are treating past medical problems.
- Is there a RELATIONSHIP between PMH and development of current primary problem?
- 3. RELATIONSHIP between primary problem and current chief complaint?
- 4. RELATIONSHIP between relevant clinical data and primary problem?
- 5. RELATIONSHIP between newly ordered medications and primary problem?
- 6. RELATIONSHIP between primary medical problem and nursing priority?

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### Identifying Clinical Ambiguity

Compare/contrast normal VS ranges to patient ranges last 24-48 hours

- Determinants of ambiguity
  - ✓Medical history
  - ✓ Current problem
  - ✓ Weight of patient
  - ✓ Medications
  - ✓Abnormal labs/radiology results
- □Present findings/conclusions post conference

### Post-Conference Questions

- What went well today in clinical and why? (HIGH point)
- What would you do differently today and why? (LOW point)
- >What did you learn today that you can apply to future patients you care for?

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## Post-Conference Activities

≻Reflection

What went well today in clinical and why?
 What would you do differently today and why?
 What did you learn and apply to future clinical?

Clinical reasoning activities/case studies

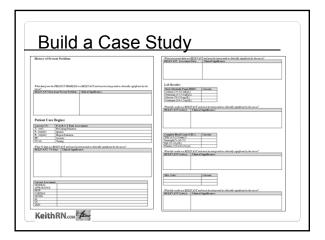
≻Topics

IncivilityMen in nursing

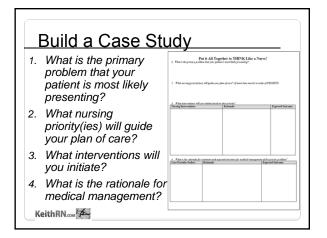
≻Clinical dilemmas

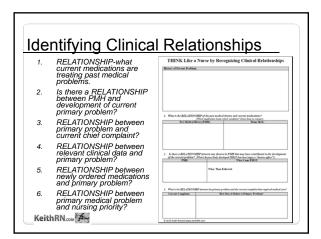
□End of life □Spiritual care



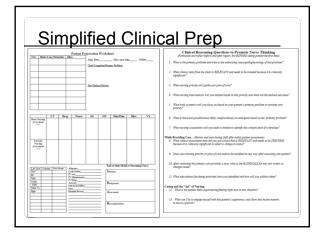












#### 4<sup>th</sup> C: Clinical Reasoning Questioning to Promote Learning

- Create safe environment to learn
- Ask in positive, supportive manner Avoid any hint of confrontational/demeaning
- non-verbal communication Start with lower level comprehension ?
- □Build to higher level application/analysis >Ask another question to draw out the correct
- answer
- >Give time to respond & allow silence

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### General Questions

- >What is the ONE thing you can do today to advance the plan of care?
- >What examples of BEST nursing practice did you observe from your primary nurse?
- >What examples of POOR nursing practice did you observe from your primary nurse?

### What if...and Why Questions

- >Develops chest pain?
- >Develops temp of 101?
- >Drops BP to 90/50?
- >Develops acute confusion on PCA?
- >Develops rapid irreg HR of 120?
- >c/o SOB with sats of 85%?

#### WHY???

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## Socratic Questions

>Clarification Questions Tell me about your client's condition/problems/needs What are the most important client/family/community problems? Why?

### >Questions to Probe Assumptions □You seem to be assuming that your client's responses are due to \_\_\_\_\_\_. Tell me more about your thinking here. On what data have you based your decisions? Why?

>Questions to Probe Reasons □What are other possible reasons for \_\_\_\_?

□Tell me why? □What would do if \_\_\_\_? Why?

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### Socratic Questions

>Questions on Differing Perspectives □ Untering Perspectives □ What are other possibilities? Alternatives? □ How might the client/family view this situation? □ Tell me about different interventions that might be possible and why each one would be appropriate?

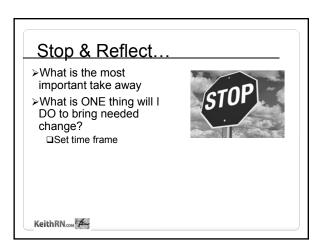


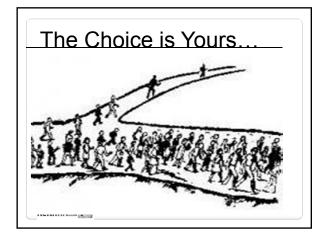
- >Questions on Consequences If this occurs, what would you expect to happen next? Why?

  - What are the consequences of each of these possible approaches?

### Summary

- >DEEP learning MOST important clinical content
- Emphasize THINKING of CLINICAL REASONING
   Ask the right questions
   Clinical reasoning prep/activities





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# **THINK Like a Nurse by Recognizing Clinical Relationships**

**History of Present Problem:** 

## 1. What is the RELATIONSHIP of the past medical history and current medications?

(Which medication treats which condition? Draw lines to connect)	
Past Medical History(PMH):	Home Meds:

2. Is there a RELATIONSHIP between any disease in PMH that may have contributed to the development of the current problem? (Which disease likely developed FIRST that then began a "domino effect"?)

PMH:	What Came FIRST:
	What Then Followed:

#### 3. What is the RELATIONSHIP between the current complaint and the primary medical problem?

Current Complaint:	How Does it Relate to Primary Medical Problem?

### 4. What is the RELATIONSHIP between RELEVANT clinical data and the primary problem?

<b>RELEVANT VS Data:</b>	How Does it Relate to Primary Problem?
<b>RELEVANT Assessment Data:</b>	How Does it Relate to Primary Problem?
<b>RELEVANT Lab Data:</b>	How Does it Relate to Primary Problem?

#### 5. What is the RELATIONSHIP between the primary care provider's orders and primary problem?

Care Provider Orders:	How it Will Resolve Primary Problem/Nursing Priority:

#### 6. What is the RELATIONSHIP between the primary medical problem and nursing priority(ies)?

Primary Medical Problem: How it Influences Nursing Priority:	

# **DEEP Learning of MOST Important in This Clinical Setting**

Medications:
1.
2. 3.
3.
4.
5.
6.
7.
8.
9.
10.
Labs:
1. 2. 3.
2.
3.
4.
5.
Most Common Illnesses/Surgeries:
1.
2.
3.
Most Common Complications:
1. 2. 3.
2.
3.
Nursing Skills:
1.
2.
3.

## **History of Present Problem:**

What data from the PRESENT PROBLEM are RELEVANT and must be interpreted as clinically significant by the nurse?

<b>RELEVANT Data from Present Problem:</b>	Clinical Significance:

## **Patient Care Begins:**

Current VS:	P-Q-R-S-T Pain Assessment:
T: (oral)	Provoking/Palliative:
P: (regular)	Quality:
<b>R:</b> (regular)	Region/Radiation:
BP:	Severity:
O2 sat:	Timing:

#### What VS data are RELEVANT and must be interpreted as clinically significant by the nurse?

<b>RELEVANT VS Data:</b>	Clinical Significance:

<b>Current Assessment:</b>	
GENERAL	
APPEARANCE:	
RESP:	
CARDIAC:	
NEURO:	
GI:	
GU:	
SKIN:	

<b>RELEVANT</b> Assessment Data:	Clinical Significance:

### Lab Results:

<b>Basic Metabolic Panel (BMP:)</b>	Current:
Sodium (135–145 mEq/L)	
Potassium (3.5–5.0 mEq/L)	
Glucose (70–110 mg/dL)	
Creatinine (0.6–1.2 mg/dL)	

#### What lab results are RELEVANT and must be interpreted as clinically significant by the nurse?

<b>RELEVANT</b> Lab(s):	Clinical Significance:

Complete Blood Count (CBC:)	Current:
WBC (4.5–11.0 mm 3)	
Neutrophil % (42–72)	
Hgb (12–16 g/dL)	
Platelets (150-450 x103/µl)	

#### What lab results are RELEVANT and must be interpreted as clinically significant by the nurse?

<b>RELEVANT Lab(s):</b>	Clinical Significance:	

Misc. Labs:	Current:

What lab results are RELEVANT and must be interpreted as clinically significant by the nurse?

<b>RELEVANT</b> Lab(s):	Clinical Significance:

## Put it All Together to THINK Like a Nurse!

1. What is the primary problem that your patient is most likely presenting?

2. What nursing priority(ies) will guide your plan of care? (if more than one-list in order of PRIORITY)

#### 3. What interventions will you initiate based on this priority?

Nursing Interventions:	Rationale:	Expected Outcome:

#### 4. What is the rationale for treatment and expected outcomes for medical management of the priority problem?

Care Provider Orders:	Rationale:	Expected Outcome: